

Our Strategy

**Health Services Safety Investigations
Body**



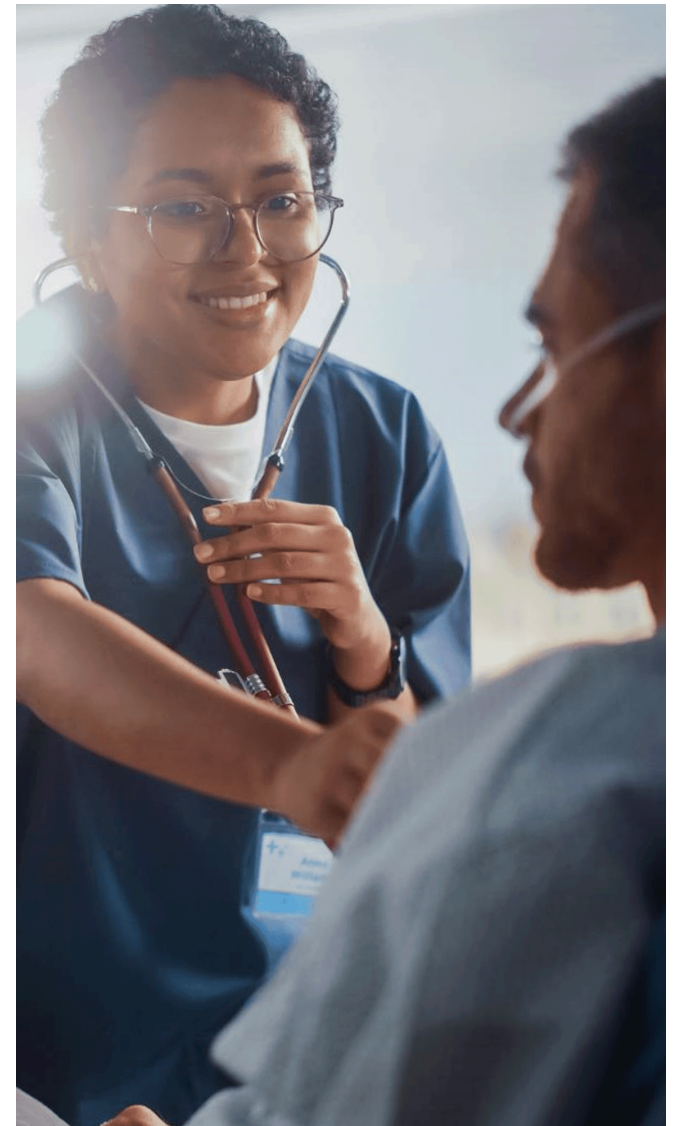
Health Services Safety
Investigations Body

Our Strategy, Vision and Mission



Our vision: Safe healthcare for all

Our mission: To lead and promote healthcare safety excellence and learning through investigation, education and collaboration



Five Strategic Themes

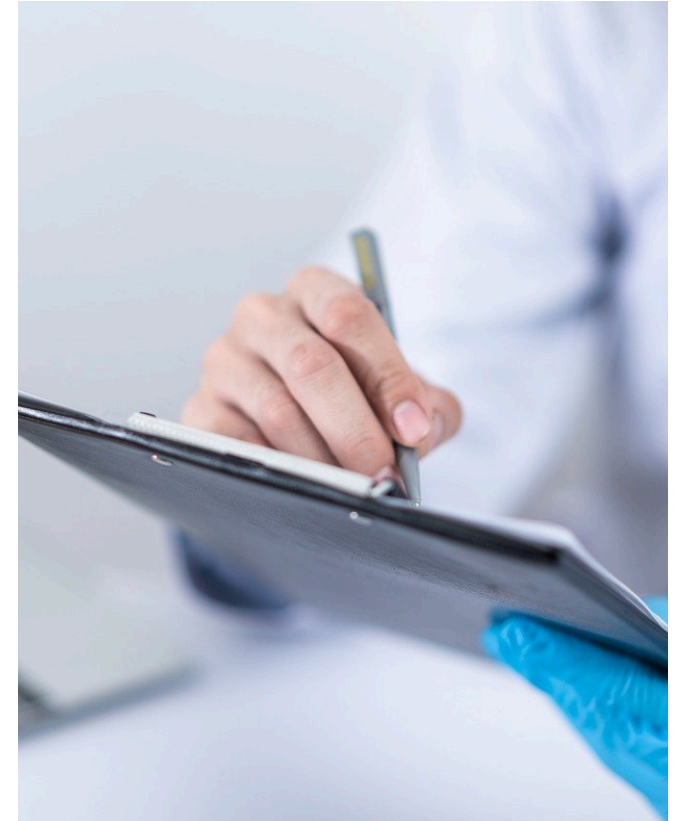
1. Deliver high-quality, impactful, independent safety investigations

2. Place people at the core of our work

3. Be a strong, inclusive voice for patient safety across healthcare

4. Promote and professionalise healthcare investigations

5. Embed a compassionate, inclusive culture across our organisation



Strategic theme one:

Deliver high-quality, impactful independent safety investigations



To achieve this we will...

Be experts in healthcare safety investigations and ensure our safety recommendations influence change across healthcare

Partner with experts and safety leaders to ensure our safety recommendations address risks effectively

Develop new and innovative ways of investigating to address urgent and emerging risks, with capability for rapid action

Strive to address and reduce health inequalities through our investigations

Strategic theme two:

Place people at the core of our work



To achieve this we will...

Ensure the voice and experience of all people affected by a patient safety incident are embedded in all we do

Create a safe, inclusive and secure environment which listens to and acts on peoples concerns

Recognise that the wellbeing of the entire healthcare workforce is critical to safe care

Champion an inclusive learning culture with a no-blame approach for all those involved in the investigation process

Strategic theme three:

Be a strong, inclusive voice for patient safety across healthcare



To achieve this we will...

Optimise our influence to shape perspectives on safety, ensuring that our safety recommendations make a tangible impact through effective implementation

Use the latest developments in safety science to inform our investigation methods

Work closely with partners, patients and the public to share insights that advocate for improvements in patient safety

Apply and develop world-leading investigation models

Strategic theme four:

Promote and professionalise healthcare investigations



To achieve this we will...

Establish principles for system safety investigations that drive actionable outcomes and measures

Develop and deliver a collaborative healthcare safety investigation education programme

Define key attributes and competencies for professional healthcare safety investigators

Advance healthcare safety investigation as an evidence-based discipline and profession on a global scale

Strategic theme five:

Embed a compassionate, inclusive culture across our organisation



To achieve this we will...

Ensure effective leadership through strong governance and policies across all teams, promoting and reinforcing our strategic aims

Be sustainable, environmentally and operationally

Support team wellbeing through listening and reflection and opportunities for development and peer support

Create a workplace culture which is inclusive, respectful, and collaborative for all